

Privacy Policy

RIB Force Inflatables is committed to providing quality services to you and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information. This policy describes the information we collect at this website, how we use that information, how that information may be disclosed, the security of that information, how you can access and correct any such information and other relevant details concerning your privacy.

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The APPs govern the way in which we collect, use, disclose, store, secure and dispose of your Personal Information. A copy of the Australian Privacy Principles may be obtained from the website of The Office of the Australian Information Commissioner at www.oaic.gov.au.

Collection of Personal Information

You may provide personal information to us to receive information about products or services offered through this website, to purchase such products and services, to receive newsletters or become involved in promotions or other initiatives commenced by us. This personal information may include details such as your name, age, gender, contact information, products and services you are interested in or require more information about. If you purchase or request products and services from us we may also request your preferences for receiving further marketing or promotional material.

How do we use the Personal Information?

The personal information obtained from this website is used, where you have so requested:

- to provide products and services to you
- to provide you with information, newsletters or other communications
- to involve you in promotions and other initiatives undertaken by us

Some of the uses of the information described above may be provided by third parties, who are authorised to use this personal information for these purposes.

We may use your personal information for direct marketing or promotional activities., However, if we do undertake such activities, you will be provided with an opportunity when first contacted to decline to receive any further communications from us.

Information collected from this website may also be used to determine demographic and usage patterns. Personal identification information is not used for this purpose. This anonymous information is then used to better develop and tailor this website and our products and services for our customers and potential customers. This non-personal information may be passed on to third parties.

Other than for the purposes described above, we will not use your personal information without your prior consent. The only exception to this rule is where disclosure is necessary

to prevent injury to life or health, to investigate any suspected unlawful activity or where it may be required by law such as in a response to a warrant, subpoena or other legal process.

Security of your information

We take reasonable steps to ensure the security of all information we collect from risks such as loss or unauthorised access, destruction, use, modification or disclosure of data. For example, your personal information is maintained in a secure environment which can be accessed only by authorised personnel.

However, no data transmission over the internet or information stored on servers accessible through the internet can be guaranteed to be fully secure. These activities are undertaken at your risk.

Disclosure of Personal Information

Personal information collected through this website is not disclosed or passed on to third parties unless it is in accordance with this privacy statement. Information may be provided to third parties where any functions or services are being outsourced or you would reasonably expect us to disclose it to a third party for a particular purpose.

We will not disclose your personal information in circumstances other than those described above without your prior consent. The only exception to this rule is where disclosure is necessary to prevent injury to life or health, to investigate any suspected unlawful activity or where it may be required by law such as in a response to a warrant, subpoena or other legal process.

Privacy Policy Complaints and Enquiries

This Privacy Policy may change from time to time when new products/ information are introduced to the website. If you have any queries or complaints about our Privacy Policy, please contact RIB Force Inflatables at:

Address: RIB Force Inflatables (Australia) Pty Ltd.
Shop 7, Gold Coast City Marina,
58 Waterways Drive,
Coomera, 4209, Queensland

Phone: 1800 RIB FORCE / 1800 742 367

Email: info@ribforce.com