

## Refund and Return Policy

Good care will be taken with the dispatching of goods which if in stock will be dispatched within 48 business hours . It is the responsibility of the purchaser to ensure that they are purchasing the correct item and ensuring that it is fit for purpose. Only goods that are proved faulty or not serviceable will be taken back and the purchase price refunded . Please note that with fabric or other custom goods it is the responsibility of the purchaser to ensure the correct dimensions are provided as there will be no refunds on these items.

If you wish to return your purchase for a refund, please follow the steps below:

\*Please contact RIB Force Inflatables to discuss prior to returning the item.\*

1. Return item in a secure package
2. Inside the package, include the item, a copy of the invoice we sent with your purchase and tell us why you are returning your purchase and how you would like to be reimbursed.
3. Ensure your package is insured and any other costs are prepaid. RIB Force Inflatables does not accept responsibility for loss or damage of returned parcels. If you are in doubt of your return, please contact us and we will guide you.

### **POST TO**

Shop 7, 58 Waterway Drive  
Coomera, 4209  
Queensland, Australia